Brooklyn Human Trafficking Task Force

Citywide Human Trafficking Resource Guide

Updated December 2022

NYC Resources for:
1 - Case management
2 - Counseling and mental health
3 - Education, training and employment
4 - Healthcare
5 - Law enforcement, government and legal services
6 - Shelter providers
7 - Youth programs and services

In collaboration with

Safe Horizon
Being a victim of human trafficking can be a traumatic experience. As Brooklyn District Attorney, I am committed to ensuring that the criminal justice system provides you and your family complete assistance and effective support.

The Kings County District Attorney’s Office and Safe Horizon Co-Chair the Brooklyn Human Trafficking Task Force, a multi-disciplinary model supporting law enforcement agencies and victim service organizations in building capacity in providing a range of cross-sector strategies for identifying victims of all forms of human trafficking, providing them needed services, and holding traffickers accountable.

In partnership with the Mayor’s Office to End Domestic and Gender-Based Violence, we are pleased to provide this comprehensive guide to the resources and services available to you.

Please reach out to my office if there is anything we can help you with. Your safety and well-being is our highest priority.

Thank you,
Eric Gonzalez
District Attorney
The Mayor’s Office to End Domestic and Gender-Based Violence is here to support survivors of sex and labor trafficking. This resource guide is an important tool for survivors, advocates, and community members that demonstrates the breadth of services available in our City. From case management and counseling to healthcare and shelter, we hope the services listed within these pages help trafficking survivors connect to the resources and supports they need on their path toward safety, healing and stability.
Human Trafficking Unit

Brooklyn Human Trafficking Task Force is comprised of over 35 Federal, State and Local Law Enforcement and Service Providers

- Conducts investigations and prosecutes traffickers;
- Provides services, support, advocacy, protection, and community referrals to survivors of human trafficking;
- Provides education and outreach in the community on human trafficking; and
- Utilizes a collaborative model and a victim-centered approach.

The Federal Trafficking Victims Protection Act (TVPA) of 2000, defines “sex trafficking as the recruitment, transportation, transfer, harboring, or receipt of persons for the purposes of commercial sexual exploitation. Sex trafficking is accomplished by means of force, fraud, or coercion.”

Under the New York State Trafficking in Victims Protection and Justice Act a person commits an act of labor and/or sex trafficking if s/he intentionally advances or profits from prostitution by:

- Providing a drug to impair victim’s judgment; or
- Making false statements or omissions; or
- Withholding or destroying ID; or
- Requiring prostitution to pay off real or purported debt
- Using force or plan/pattern to instill fear that trafficker will:

1. Cause physical injury or death; or
2. Cause property damage; or
3. Commit felony or unlawful imprisonment; or
4. Accuse some person of a crime or cause deportation; or
5. Expose/publicize information causing hatred, contempt or ridicule; or
6. Testify, provide or withhold info regarding a legal claim/defense; or
7. Use or abuse power (public servant) to adversely affect a person; or
8. Commit any act calculated to harm the health/safety/immigration status to the patronized person.

Under Federal and NYS Law, children less than 18 years old are presumed to be victims of Sex Trafficking and the fraud, force or coercion element is not needed.

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# Table of Contents

**Case Management** 7

**Counseling and Mental Health** 14

**Education, Training and Employment** 29
- High School Equivalency (HSE) testing and classes
- Adult Career & Continuing Education Programs
- Government employment resources
- Survivor-focused employment and empowerment training
- Youth programs

**Healthcare** 40
- General resources
- Specialized sexual assault, GBV and survivors of torture resources
- Youth healthcare
- LGBTQ healthcare
- Mother and child healthcare
- Substance use and addictions

**Law Enforcement, Government and Legal Services** 54
- Hotlines, law enforcement and government resources
- Legal services

**Shelter Providers** 68
- Programs for trafficking survivors
- Youth programs
- NYC shelter resources

**Youth Programs and Services** 82
Case Management
Ali Forney Center

**Address:** 321 W. 125th Street NY, NY 10027 – Drop-in Center  
**Phone:** (212) 206-0574  
**Website:** [www.aliforneycenter.org](http://www.aliforneycenter.org)

**Populations served:**  
- LGBTQ homeless & runaway youth (ages 16-24)

**Services:**  
- Housing, including transgender program  
- Case management  
- Primary medical care  
- HIV testing  
- Mental health assessment and treatment  
- Counseling  
- Food and showers  
- Employment assistance program

Callen Lorde

**Chelsea**  
**Address:** 356 West 18th St. New York, NY 10011  
**Phone:** 212-271-7200  
(212) 271-7206 - behavioral health

**Brooklyn**  
**Address:** 40 Flatbush Ave Ext, Brooklyn, NY 11201  
**Phone:** (718) 215-1818

Behavioral health services for clients receiving medical care at Callen Lorde only

**Populations served:**  
- Female identifying  
- LGBTQ  
- Transgender  
- Youth 18-24, including homeless

**Services:**  
- Primary care  
- Women’s health  
- Transgender health  
- HIV/AIDS care  
- Behavioral health  
- Case management  
- Dental
Family Justice Center

**Telephone:** Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

For **in-person services**, you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

For **remote services**, you can call **311 or the phone numbers listed below** to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

**Website:** [https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page](https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page)

**Populations served:**
All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

**Languages:**
FJC staff and partners speak multiple languages and have access to telephonic interpretation.

**Services:**
- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request
Garden of Hope Human Trafficking Intervention Program

Address: P.O. Box 520048, Flushing, NY 11352
Phone: (718) 321-8862 x23
Email: info@gohny.org
Website: https://gohny.org/

Services:
• Crisis response
• Emergency shelter
• Mental health counseling
• Support group
• Comprehensive case management
• Accompaniment and advocacy
• Public education
• Victim identification, screening, and training
• Civil legal referrals
• Vocational training and job placement
• ESL
• Children and youth program

Populations served:
• Sex trafficking
• Labor trafficking
• Sexual assault
• Domestic violence
• Female victims
• Immigrants
• Immigrant crime victims

Languages:
English, Mandarin Chinese, Cantonese, Fuzhounese, Taiwanese

Girls Educational & Mentoring Services (GEMS)

Phone number: (212) 926-8089
Website: www.gems-girls.org

Services:
• Holistic case management
• Youth and court advocacy
• Supportive daily programming
• Transitional housing
• Crisis and long-term counseling
• Educational support and youth leadership
• Community based training

Populations served:
• Female identifying
• Ages 12-24

Metropolitan Council on Jewish Poverty

Address: 20 Broadway 7th Floor, New York, NY 10271
Phone: (212) 453-9500
Secure text helpline: (917) 540-0225
E-mail: Info@metcouncil.org
Website: https://www.metcouncil.org/

Services:
• Case management
• Counseling
• Emergency assistance

Populations served:
• Sex trafficking, Domestic violence, Immigrants, Domestic born
Case Management

My Sisters’ Place

Address: 3 Barker Avenue, White Plains, NY 10601  
Phone: (914) 683-1333  
24/7 Crisis Hotline: 1-800-298-7233 (SAFE)  
Email: info@mspny.org  
Website: www.mspny.org

Services:

• Case management
• Court/police accompaniment
• Crisis counseling
• Emergency assistance/transportation
• Shelter/housing assistance
• Emergency shelter/housing assistance (male and male-identified clients, female and female-identified clients, families)
• Legal Services
• Trafficking victim services
• Public assistance
• Community education/training
• Advocacy
• Referrals
• Trauma-informed support groups and activities

Populations served:
• Domestic violence
• Sex trafficking
• Labor trafficking
• Female victims
• Male victims
• Transgender victims
• Immigrants
• Domestic born

Languages:
English, Spanish, Italian, French, Portuguese, Tagalog, Hindi/Urdu, ASL

New York Foundling Phoenix Project

Phone: 212 633 9300  
Email: phoenix.project@nyfoundling.org  
Website: https://www.nyfoundling.org/what-we-do/our-programs/child-welfare/phoenix-project/

Services:

• Long-term mentorship
• Intensive case management
• Trauma-focused mental health treatment
• HIP teens sex education & risk-reduction group intervention
• Referrals

Populations served:
• Youth 12-21
• Sex trafficking survivors
• Youth at risk of trafficking

Languages:
English, Spanish
**Safe Horizon Anti Trafficking Program**

**Address:** 50 Court Street, Suite 811, Brooklyn, NY 11201  
**Phone:** (718) 943-8652 | Hotline: 800-621-4673 (HOPE)  
**Email:** ATPIntake@safehorizon.org  
**Website:** [www.safehorizon.org](http://www.safehorizon.org)

**Populations served:**  
- All genders  
- All ages  
- Immigrant and Domestic victims  
- Sex trafficking  
- Labor trafficking  
- Forced Marriage

**Languages:**  
All via interpreter services and Thai, Cantonese, Mandarin, Spanish and Tagalog in person

**Services:**  
- Case management  
- Community education  
- Court/police accompaniment  
- Crisis counseling  
- Immigration  
- ESOL classes  
- Emergency assistance/transportation  
- Health services (medical, dental and mental health referrals)  
- HIV/AIDS (Referral)  
- Job training (Referral)  
- Education enrollment  
- Legal services (referral for civil and criminal)  
- Long term counseling  
- Public assistance (referral)  
- Referrals to other SH programs (sexual assault, domestic violence, stalking, shelters)  
- Shelter/housing assistance (referral)  
- Emergency housing (adult and children)

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**Restore NYC**

**Address:** P.O. Box 1003, Bowling Green Station, New York, 10274  
**Phone:** (212) 840-8484  
**After Hours:** (917) 688-5392  
**Email:** help@restorenyc.org  
**Website:** [www.restorenyc.org](http://www.restorenyc.org)

**Populations served:**  
- Female-identifying  
- Foreign national and U.S. Citizens  
- 18 years or older  
- Sex or labor trafficking

**Languages:**  
English, Mandarin Chinese, Korean, Spanish

**Services:**  
- Referrals  
- Crisis response  
- Trafficking victim identification  
- Emergency food and clothing  
- Comprehensive case management  
- Court advocacy  
- Transitional home  
- Job training services  
- Economic empowerment  
- ESL courses  
- Mental health counseling  
- Trafficking education and training
Sanctuary for Families

**Address:** PO Box 1406, Wall Street Station, New York, NY 10268 (mailing address only)

**Phone Hotline:** (212) 349-6009

**Email:** info@sffny.org

**Website:** [www.sanctuaryforfamilies.org](http://www.sanctuaryforfamilies.org)

**Languages:** Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

**Populations served:**
- Female victims
- Immigrants
- Sex trafficking

**Services:**
- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.

Salvation Army Pearl Essence Anti-Trafficking Program

**Phone:** (332) 215-8653

**Services:**
- Crisis intervention services
- Case management (referrals)
- Referrals
- Outreach
- Trainings for community, youth and law enforcement

**Populations served:**
- Victims of human trafficking, domestic violence, and other forms of gender-based violence

**Languages:**
- Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more
**Womankind**

**24/7 Helpline Voice:** 1-888-888-7702  
**Helpline Chat:** iamwomankind.org  
**Helpline Text:** 929.207.5907 (English) / 929.207.5901 (Chinese)  
**Email:** info@iamwk.org  
**Website:** www.iamwomankind.org

**Services:**
- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Financial and workforce support

**Populations served:**
- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

**Languages:**
English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages
Counseling and Mental Health
Counseling and Mental Health

Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center
Phone: (212) 206-0574
Website: www.aliforneycenter.org

Populations served:
• LGBTQ homeless & runaway youth (ages 16-24)

Services:
• Housing, including transgender program
• Case management
• Primary medical care
• HIV testing
• Mental health assessment and treatment
• Counseling
• Food and showers
• Employment assistance program

Brookdale Hospital Psychiatric Department

Address: 1 Brookdale Plaza, Brooklyn, NY 11212
Phone: 718-240-6330
Website: https://www.brookdalehospital.org/mental-health-services.html

Populations served:
• Adults
• Children and adolescents

Insurance required

Services:
• Emergency psychiatric program
• Inpatient / outpatient counseling and psychiatry
• Mobile crisis team
Counseling and Mental Health

Callen Lorde

Chelsea
Address: 356 West 18th St. New York, NY 10011
Phone: 212-271-7200
(212) 271-7206 - behavioral health

Brooklyn
Address: 40 Flatbush Ave Ext, Brooklyn, NY 11201
Phone: (718) 215-1818

Behavioral health services for clients receiving medical care at Callen Lorde only

Populations served:
- Female identifying
- LGBTQ
- Transgender
- Youth 18-24, including homeless

Services:
- Primary care
- Women’s health
- Transgender health
- HIV/AIDS care
- Behavioral health
- Case management
- Dental

CAMBA

Address: 955 Flatbush Avenue, Brooklyn, NY 11226
Phone: (718) 282-5575
Website: https://camba.org/programs/victims-assistance-program/

Populations served:
Victims/survivors of domestic violence, rape/ sexual assault, and other violent crimes

Services:
- Victim compensation claims assistance
- Face-to-face and telephone counseling
- Follow-up contacts
- Individual, family, and group therapy
- Support group sessions
- Information and referrals
- Criminal justice support and advocacy
- Emergency assistance (Metro Cards)
- Legal service referrals
- Personal advocacy
- Sexual assault counseling
Community Healthcare Network

Transgender Family Program
**Address:** 94-98 Manhattan Ave, Brooklyn, NY 11206  
**Phone:** (347) 578-1743

Sexual and Behavioral Health (SBH) Program
**Address:** CHN Lower East Side, 150 Essex Street, New York, NY 10002  
**Phone:** (212) 477-1120

**Address:** CHN Jamaica, 90-04 161st Street, 5th Floor, Jamaica, NY 11432  
**Phone:** (718) 523-2123

**Services:**
- Primary (basic) health care
- Free HIV testing
- PrEP (Pre-Exposure Prophylaxis)
- PEP (Post-Exposure Prophylaxis)
- Support groups
- Individual and group counseling
- ADAP enrollment
- PrEP-AP enrollment
- HIV/AIDS and Antiretroviral therapy
- Hormone therapy
- Speech therapy
- Name/gender change referrals
- Gender-affirming surgery referrals
- Family building health education

**Populations served:**  
LGBTQ

Crime Victims Treatment Center (CVTC)

**Address:** 40 Exchange Place, Suite 510, New York, NY 10005  
**Phone:** (212) 523-4728  
**Email:** cvtc@cvtcnyc.org  
**Website:** [https://www.cvtcnyc.org/](https://www.cvtcnyc.org/)

**Services:**
- Crisis intervention
- Individual therapy
- Group therapy
- Legal advocacy
- Psychiatric evaluation
- Complementary therapy
- Sexual Assault Forensic Examiners (SAFE) and advocates in certain hospitals (see Healthcare)

**Populations served:**
- Trafficking
- Sexual assault
- Domestic violence
- Community violence
- Homicide
COUNSELING AND MENTAL HEALTH

Day One

Address: P.O. Box 3220 Church Street Station, New York, NY 10008
Phone: Helpline - (800) 214-4150
Text: (646) 535-DAY1 (3291)
Email: info@dayonenyn.org
Website: https://www.dayonenyn.org/

Populations served:
- Youth
- Teen dating violence
- Human trafficking
- LGBTQ
- Sexual assault

Services:
- Community education/training
- Court/police accompaniment
- Legal services
- Counseling
- Referrals
- Trafficking victim services

Domestic Violence and Other Violence Emergencies (DOVE) Program

Address: New York-Presbyterian Brooklyn Methodist Hospital
Department of Care Coordination, 506 Sixth Street, Brooklyn, NY 11215
Phone: (718) 780-3608

Populations served:
Survivors of domestic violence and sexual assault

Services:
- Crisis intervention
- Emergency room advocates
- Counseling
- Referrals
Counseling and Mental Health

Family Justice Center

**Telephone:** Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

**For in-person services,** you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

**For remote services,** you can call 311 or the phone numbers listed below to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

**Website:** [https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page](https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page)

**Populations served:**
All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

**Languages:**
FJC staff and partners speak multiple languages and have access to telephonic interpretation.

**Services:**
- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request
Counseling and Mental Health

Garden of Hope Human Trafficking Intervention Program

Address: P.O. Box 520048, Flushing, NY 11352
Phone: (718) 321-8862 x23
Email: info@gohny.org
Website: https://gohny.org/

Services:
- Crisis response
- Emergency shelter
- Mental health counseling
- Support group
- Comprehensive case management
- Accompaniment and advocacy
- Public education
- Victim identification, screening, and training
- Civil legal referrals
- Vocational training and job placement
- ESL
- Children and youth program

Populations served:
- Sex trafficking
- Labor trafficking
- Sexual assault
- Domestic violence
- Female victims
- Immigrants
- Immigrant crime victims

Languages:
English, Mandarin Chinese, Cantonese, Fuzhounese, Taiwanese

Girls Educational & Mentoring Services (GEMS)

Phone number: (212) 926-8089
Website: www.gems-girls.org

Populations served:
- Female identifying
- Ages 12-24

Services:
- Holistic case management
- Youth and court advocacy
- Supportive daily programming
- Transitional housing
- Crisis and long-term counseling
- Educational support and youth leadership
- Community based training

Metropolitan Council on Jewish Poverty

Address: 20 Broadway 7th Floor, New York, NY 10271
Phone: (212) 453-9500
Secure text helpline: (917) 540-0225
E-mail: Info@metcouncil.org
Website: https://www.metcouncil.org/

Populations served:
- Sex trafficking, Domestic violence, Immigrants, Domestic born

Services:
- Case management
- Counseling
- Emergency assistance
COUNSELING AND MENTAL HEALTH

Mount Sinai Adolescent Health Center

Address: 312-320 East 94th Street, New York, NY 10128
Phone: 212-423-3000

Populations served:
• Sex trafficking
• Female victims
• Male victims
• Transgender victims
• Immigrants
• Domestic born
• Families
• Youth (ages 12-17)

Services:
• Home and office-based program
• Trauma informed therapy
• Case management

Mount Sinai Beth Israel Victim Services Program

Address: 4 Fierman Hall, New York, NY 10003
Phone: 212-420-5632
Website: www.mountsinai.org/locations/beth-israel/support/social-work/victim-services

Services:
• Individual short-term psychotherapy
• Crisis intervention
• Information, referrals, and advocacy
• Emergency room Sexual Assault Forensic Examinations (SAFE)
• Emergency room advocates
Mount Sinai Sexual Assault and Violence Intervention Program (SAVI)

**Address:** One Gustave L. Levy Place, Box 1670, New York, NY 10029  
**Phone:** 212-423-2140  

**Services:**
- Psychotherapy, referrals and advocacy
- Legal advocacy
- Emergency room advocacy
- Sexual Assault Forensic Examiner (SAFE) program
- Education and training

**Populations served:**
- Survivors of rape, sexual assault, child abuse, domestic violence, intimate partner violence
- Orthodox Jewish survivors (Takanot program)

New York Foundling Phoenix Project

**Phone:** 212 633 9300  
**Email:** phoenix.project@nyfoundling.org  
**Website:** [https://www.nyfoundling.org/what-we-do/our-programs/child-welfare/phoenix-project/](https://www.nyfoundling.org/what-we-do/our-programs/child-welfare/phoenix-project/)

**Services:**
- Long-term mentorship
- Intensive case management
- Trauma-focused mental health treatment
- HIP teens sex education & risk-reduction group intervention
- Referrals

**Populations served:**
- Youth 12-21
- Sex trafficking survivors
- Youth at risk of trafficking

**Languages:**
English, Spanish
NYC Well

Phone: 1-888-NYC-WELL (1-888-692-9355)
Text: Text WELL to 65173
Website: https://nycwell.cityofnewyork.us/

Languages: English, Spanish and Mandarin / Cantonese. Telephone interpretation in over 200 languages.

Services:
• Free, confidential support, crisis intervention, information and referrals for mental health and/or substance misuse concerns
• 24 hours a day, 7 days a week

PurpLE Family Health

Email: Care@PurpLEFamily.Health

Populations served: Survivors of Gender Based Violence (GBV) and their children

Services:
• Trauma-informed healthcare for GBV survivors and their children at no cost to patient
• Weekly Wednesday clinic
• Primary Medical Care for all ages
• Psychotherapy
• Care navigation
Counseling and Mental Health

Restore NYC

Address: P.O. Box 1003, Bowling Green Station, New York, 10274
Phone: (212) 840-8484
After Hours: (917) 688-5392
Email: help@restorenyc.org
Website: www.restorenyc.org

Services:
- Referrals
- Crisis response
- Trafficking victim identification
- Emergency food and clothing
- Comprehensive case management
- Court advocacy
- Transitional home
- Job training services
- Economic empowerment
- ESL courses
- Mental health counseling
- Trafficking education and training

Populations served:
- Female-identifying
- Foreign national and U.S. Citizens
- 18 years or older
- Sex or labor trafficking

Languages:
English, Mandarin Chinese, Korean, Spanish

Safe Horizon Anti Trafficking Program

Address: 50 Court Street, Suite 811, Brooklyn, NY 11201
Phone: (718) 943-8652 | Hotline: 800-621-4673 (HOPE)
Email: ATPIntake@safehorizon.org
Website: www.safehorizon.org

Services:
- Case management
- Community education
- Court/police accompaniment
- Crisis counseling
- Immigration
- ESOL classes
- Emergency assistance/transportation
- Health services (medical, dental and mental health referrals)
- HIV/AIDS (Referral)
- Job training (Referral)
- Education enrollment
- Legal services (referral for civil and criminal)
- Long term counseling
- Public assistance (referral)
- Referrals to other SH programs (sexual assault, domestic violence, stalking, shelters)
- Shelter/housing assistance (referral)
- Emergency housing (adult and children)
- Trafficking victim services

Populations served:
- All genders
- All ages
- Immigrant and Domestic victims
- Sex trafficking
- Labor trafficking
- Forced Marriage

Languages:
All via interpreter services and Thai, Cantonese, Mandarin, Spanish and Tagalog in person
Counseling and Mental Health

Safe Horizon Streetwork Project, Lower East Side

Address: 33 Essex Street, New York, NY 10002
Phone: Hotline: (800) 708-6600
(646) 602-6404 | Overnight: (917) 507-1562
Website: www.safehorizon.org

Services:
- Crisis intervention counseling & referrals
- Emergency housing
- Medical care
- Individual and group counseling
- Independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Populations served:
- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:
English, Spanish

Safe Horizon Streetwork Project, Uptown

Address: 209 West 125th Street, New York, NY 10027
Phone: Hotline: (800) 708-6600
(212) 695-2220 | Overnight: (917) 507-1562
Website: www.safehorizon.org

Services:
- Crisis intervention counseling & referrals
- Emergency housing
- Medical care
- Individual and group counseling
- Independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Populations served:
- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:
English, Spanish
Sanctuary for Families

**Address:** PO Box 1406, Wall Street Station, New York, NY 10268 (mailing address only)
**Phone Hotline:** (212) 349-6009
**Email:** info@sffny.org
**Website:** www.sanctuaryforfamilies.org

**Services:**
- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.

**Populations served:**
- Victims of human trafficking, domestic violence, and other forms of gender-based violence

**Languages:**
- Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

Sex Workers Project, Urban Justice Center

**Address:** 40 Rector St, 9th Floor, New York, NY 10006
**Phone:** (646) 602-5617
**Email:** swp@urbanjustice.org
**Website:** www.urbanjustice.org

**Populations served:**
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Sex trafficking
- Labor trafficking

**Services:**
- Community education/training
- Court/police accompaniment
- Domestic violence (general)
- Immigration
- Legal services
- Long term counseling
- Referrals
- Trafficking victim services
The Lesbian, Gay, Bisexual, and Transgender Community Center

Address: 08 West 13th Street, New York, NY 10011
Phone: (212) 620-7310
Email: info@gaycenter.org
Website: http://www.gaycenter.org/

Populations served:
- LGBTQ (youth and families)
- Youth

Services:
- Crisis intervention
- Counseling
- Peer support
- Community building
- Health services and programs
- Support groups
- Art and cultural programs
- Advocacy
- Substance use treatment for youth and adults

The Door

Address: 121 Avenue of the Americas, New York, NY 10013
Mailing Address: 555 Broome St, New York, NY 10013
Phone: (212) 941-9090
Website: www.door.org/

Populations served:
- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

Services:
- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute
The Trevor Project

Phone: 1-888-488-7386  
Text: ‘START’ to 678-678  
Website: https://www.thetrevorproject.org/

Services:
- Crisis counseling  
- Online resources  
- Advocacy

Womankind

24/7 Helpline Voice: 1-888-888-7702  
Helpline Chat: iamwomankind.org  
Helpline Text: 929.207.5907 (English) / 929.207.5901 (Chinese)  
Email: info@iamwk.org  
Website: www.iamwomankind.org

Populations served:
- Gender-based violence  
- Domestic violence  
- Sexual violence  
- Human trafficking  
- Immigrants  
- Foreign or domestic born  
- Children and youth  
- Gender-based violence later in life

Languages:
English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages

Services:
- 24-hour multi-lingual helpline  
- Comprehensive case management  
- Court/police accompaniment and advocacy  
- Counseling  
- Immigration and family law legal services  
- Emergency assistance  
- Public benefits assistance  
- Referrals  
- Residential programs (emergency shelter)  
- Housing assistance  
- Wellness activities and groups  
- Economic empowerment program
Education, Training and Employment
New York State High School Equivalency Office (HSE)

Address: New York State Education Building  
89 Washington Avenue, Albany, NY 12234  
Phone: (518) 474-5906  
Email: hse@nysed.gov  
Website: http://www.acces.nysed.gov/hse/high-school-equivalency-hse

Services:  
- General information about HSE  
- Application, statewide test locations and dates  
- Test score retrieval

New York City Department of Education - Pathways to Graduation

Central Brooklyn Referral Center  
Address: 1700 Fulton St. 3rd Floor, Room 383, Brooklyn NY, 11213  
Phone: (718) 804-6750 Ext.3831

Downtown Brooklyn Referral Center  
Address: 69 Schermerhorn Street, Brooklyn, NY 11201  
Phone: 718-935-9457

Email: ReferralCenters@schools.nyc.gov  
Website: http://www.p2g.nyc

Services:  
- Information on locations offering HSE and enrollment  
- Internships  
- College and career resource centers
Turning Point Education Center

Address: 423 39th Street, Brooklyn, NY 11232
Phone: (718) 360-8186
Email: info@tpbk.org
Website: https://www.tpbk.org/education-center/

Services:
- Pre-HSE and HSE classes for youth (16 years or older) and adults
- ESOL classes
- TASC testing site
- College access counseling and CUNY Bound prep classes
- Career and job-readiness counseling and placement
- Peer leadership and internship opportunities

Brooklyn College Adult Literacy Program

Address: 2900 Bedford Avenue, 0118 Ingersoll Hall, Brooklyn, NY 11210
Phone: (718) 951-4117
Email: adultliteracy@brooklyn.cuny.edu
Website: https://www.brooklyn.cuny.edu/web/about/offices/literacy.php

Services:
- English for Speakers of Other Languages (ESOL) classes
- High School Equivalency (HSE) preparation classes
Kingsborough Community College Office of Continuing Education

Address: 2001 Oriental Blvd, Brooklyn, NY 11235  
Phone: (718) 368-5052  
Website: https://www.kbcc.cuny.edu/

Services:  
- High School Equivalency (HSE) and test prep  
- English as a second language classes (ESL)  
- Healthcare institute  
- Career and professional development classes

SUNY Brooklyn Educational Opportunity Center

Address: 111 Livingston Street Rm 104 (entrance on Boerum Place)  
Brooklyn, NY 11201  
Phone: (718) 802-3300  
Email: admissions@beoc.cuny.edu  
Website: https://www.sunybeoc.org/

Services:  
- College preparation  
- English as a second language  
- High school equivalency (HSE)  
- Career and technical programs  
- Tuition-free
New York State Department of Labor

Website: https://dol.ny.gov/
Jobzone: https://www.jobzone.ny.gov/
Job listings: https://nyhirenow.usnlx.com/

Services:
• Career development resources
• Jobzone – interactive resource to help manage career
• Job listings

New York City Workforce1 Career Center

Website: https://www1.nyc.gov/site/sbs/careers/virtual-wf1cc.page

Services:
• Job search
• Interview preparation
• Free training
Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center
Phone: (212) 206-0574
Website: www.aliforneycenter.org

Populations served:
• LGBTQ homeless & runaway youth (ages 16-24)

Services:
• Housing, including transgender program
• Case management
• Primary medical care
• HIV testing
• Mental health assessment and treatment
• Counseling
• Food and showers
• Employment assistance program

BeASister2ASister

Facebook: https://www.facebook.com/Beasister2asister.org

Populations served:
Survivors who have already completed a program elsewhere

Languages:
English, Spanish, Russian

Services:
• Aftercare program that provides continued help and support to survivors who went through an existing program but still need support.
• Accompaniment to appointments and day to day activities
• Referrals and help with extended counseling, legal services, medical care, and housing.
• Referrals for ESL & GED classes and college applications
• Training for women and young women to be sisters/mentors to survivors.
Family Justice Center

**Telephone:** Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

For **in-person services,** you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

For **remote services,** you can call 311 or the phone numbers listed below to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

**Website:** [https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page](https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page)

**Populations served:**
All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

**Languages:**
FJC staff and partners speak multiple languages and have access to telephonic interpretation.

**Services:**
- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request
### Garden of Hope Human Trafficking Intervention Program

**Address:** P.O. Box 520048, Flushing, NY 11352  
**Phone:** (718) 321-8862 x23  
**Email:** info@gohny.org  
**Website:** [https://gohny.org/](https://gohny.org/)

**Services:**  
- Crisis response  
- Emergency shelter  
- Mental health counseling  
- Support group  
- Comprehensive case management  
- Accompaniment and advocacy  
- Public education  
- Victim identification, screening, and training  
- Civil legal referrals  
- Vocational training and job placement  
- ESL  
- Children and youth program

**Populations served:**  
- Sex trafficking  
- Labor trafficking  
- Sexual assault  
- Domestic violence  
- Female victims  
- Immigrants  
- Immigrant crime victims

**Languages:**  
English, Mandarin Chinese, Cantonese, Fuzhounese, Taiwanese

### Restore NYC

**Address:** P.O. Box 1003, Bowling Green Station, New York, 10274  
**Phone:** (212) 840-8484  
**After Hours:** (917) 688-5392  
**Email:** help@restorenyc.org  
**Website:** [www.restorenyc.org](http://www.restorenyc.org)

**Services:**  
- Referrals  
- Crisis response  
- Trafficking victim identification  
- Emergency food and clothing  
- Comprehensive case management  
- Court advocacy  
- Transitional home  
- Job training services  
- Economic empowerment  
- ESL courses  
- Mental health counseling  
- Trafficking education and training

**Populations served:**  
- Female-identifying  
- Foreign national and U.S. Citizens  
- 18 years or older  
- Sex or labor trafficking

**Languages:**  
English, Mandarin Chinese, Korean, Spanish
**LifeWay Network**

**Address:** PO Box 8654, Tarrytown, NY 10591  
**Phone number:** 718-779-8075  
**Email:** help@LifeWayNetwork.org  
**Website:** [www.lifewaynetwork.org](http://www.lifewaynetwork.org)

**Services:**  
- Emergency short-term housing  
- Long term transitional housing  
- Educational workshops, support with employment search (resume-building, interview support, Dress for Success closet)  
- Education Program raising awareness in the community  
- Training for various professionals

**Populations served:**  
- Women 18+  
- Foreign nationals  
- Domestic U.S. citizens

**Languages:**  
English, Indonesian, Malaysian and Spanish

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**Mentari**

**Address:** P.O. Box 8316 New York, New York, 10150  
**Phone:** (347) 656-3633  
**Email:** mentariusa@gmail.com  
**Website:** [www.mentariusa.org](http://www.mentariusa.org)

**Services:**  
- Community outreach  
- Education/Training  
- Mentorship and leadership program  
- Support group  
- Accompaniment  
- Economic empowerment  
- Vocational training and job assistance

**Populations served:**  
Victims and survivors of exploitation, trafficking, domestic violence and sexual abuse.

**Languages:**  
English, Indonesian, Malaysian and Spanish

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**Not on My Watch**

**Phone:** (347) 275-3400  
**Email:** info@NOMWi.org  
**Website:** [https://www.nomwi.org/](https://www.nomwi.org/)

**Services:**  
- Youth empowerment program  
- Youth mentorship  
- Family-survivor advocate support group  
- Education and training  
- Advocacy  
- Counseling

**Populations served:**  
- Girls (ages 8-18)  
- Young adults  
- Families of trafficking survivors
Education, Training and Employment
Survivor-focused employment and empowerment training

Sanctuary for Families

Address: PO Box 1406, Wall Street Station, New York, NY 10268 (mailing address only)
Phone Hotline: (212) 349-6009
Email: info@sffny.org
Website: www.sanctuaryforfamilies.org

Services:
• Shelter
• Counseling – individual, group, adult, child
• Case management
• Immigration law services
• Matrimonial and family law services (divorce, Orders of Protection, custody)
• Criminal conviction vacatur/440 motions
• Family Justice Center help
• Economic empowerment services
• Legal services for trafficking victims through Anti-Trafficking Initiative
• Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
• Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.

Populations served:
Victims of human trafficking, domestic violence, and other forms of gender-based violence

Languages:
Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

Womankind

24/7 Helpline Voice: 1-888-888-7702
Helpline Chat: iamwomankind.org
Helpline Text: 929.207.5907 (English) / 929.207.5901 (Chinese)
Email: info@iamwk.org
Website: www.iamwomankind.org

Services:
• 24-hour multi-lingual helpline
• Comprehensive case management
• Court/police accompaniment and advocacy
• Counseling
• Immigration and family law legal services
• Emergency assistance
• Public benefits assistance
• Referrals
• Residential programs (emergency shelter)
• Housing assistance
• Wellness activities and groups
• Financial and workforce support

Populations served:
• Gender-based violence
• Domestic violence
• Sexual violence
• Human trafficking
• Immigrants
• Foreign or domestic born
• Children and youth
• Gender-based violence later in life

Languages:
English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages
Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center
Phone: (212) 206-0574
Website: www.aliforneycenter.org

Populations served:
- LGBTQ homeless & runaway youth (ages 16-24)

Services:
- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

The Door

Address: 121 Avenue of the Americas, New York, NY 10013
Mailing Address: 555 Broome St, New York, NY 10013
Phone: (212) 941-9090
Website: www.door.org

Populations served:
- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

Services:
- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute
Healthcare
NYC Health + Hospitals/Coney Island
2601 Ocean Parkway
Brooklyn, New York 11235
718-616-3000

NYC Health + Hospitals/Kings County
451 Clarkson Avenue
Brooklyn, New York 11203
718-245-3131

NYC Health + Hospitals/Woodhull
760 Broadway
Brooklyn, New York 11206
718-963-8000

Brookdale University Hospital Medical Center
Address: 1 Brookdale Plaza, Brooklyn, NY 11212
Phone: (718) 240-5000
Website: http://www.brookdalehospital.org/

Maimonides Medical Center
Address: 4802 10th Ave, Brooklyn, NY 11219
Phone: (718) 283-6000
Website: https://maimo.org/

New York-Presbyterian Brooklyn Methodist Hospital
Address: 506 6th St, Brooklyn, NY 11215
Phone: (718) 780-3000
Website: https://www.nyp.org/brooklyn

The Brooklyn Hospital Center
Address: 121 Dekalb Ave, Brooklyn, NY 11201
Phone: (718) 250-8000
Website: https://www.tbh.org/

NYU Langone Hospital
Address: 150 55th St, Brooklyn, NY 11220
Phone: (718) 630-7000
Website: https://nyulangone.org/locations/nyu-langone-hospital-brooklyn
Health Centers (Gotham Health)

www.nychealthandhospitals.org/health-care/

**Cumberland**
100 North Portland Avenue
Brooklyn, New York 11205
1-844-NYC-4NYC

**East New York**
2094 Pitkin Avenue
Brooklyn, New York 11207
1-844-NYC-4NYC

**Bedford**
485 Throop Avenue
Brooklyn, New York 11221
1-844-NYC-4NYC

**Bushwick**
335 Central Avenue
Brooklyn, NY 11221
1-844-NYC-4NYC

**Greenpoint**
875 Manhattan Avenue
Brooklyn, NY 11222
1-844-NYC-4NYC

**Williamsburg**
279 Graham Avenue
Brooklyn, NY 11211
718-384-0563

**Fort Greene**
295 Flatbush Avenue Extension
Brooklyn, NY 11201
1-844-NYC-4NYC

**Brownsville**
259 Bristol Street
Brooklyn, NY 11212
1-844-NYC-4NYC

**Crown Heights**
1218 Prospect Place
Brooklyn, NY 11213
1-844-NYC-4NYC
Community Healthcare Network

**Williamsburg:**
94-98 Manhattan Avenue, Brooklyn, NY 11206

**Crown Heights:**
1167 Nostrand Avenue Brooklyn, NY 11225

**East New York/ Dr. Betty Shabazz:**
999 Blake Avenue Brooklyn, NY 11207

**East New York Health Hub:**
2581 Atlantic Ave., 1st Floor, Brooklyn, NY 11207

**Phone:** (866) 246-8259  
**Website:** [https://www.chnnyc.org/](https://www.chnnyc.org/)

**Services:**
- Primary Care
- Behavioral Health
- Dental Care
- Foot Care
- Women’s Health
- Sexual Health
- Care Coordination
- Wellness & Nutrition
- Insurance
- Eye Care
- Pharmacy
- Also have fleet of mobile vans

**Populations served:**
- All served, with a particular focus on low-income, under-served and uninsured
- LGBT
- Refugees
- Teens
- Veterans

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**Medicaid Assistance**

**Brooklyn South:**
785 Atlantic Ave, 1st Fl, Brooklyn, NY 11238  
Phone: 929-221-3502

**Coney Island:**
3050 W 21st St. 3rd Fl, Brooklyn, NY 11224  
Phone: 929-221-3790

**East New York:**
404 Pine Street 2nd Fl, Brooklyn, NY 11208  
Phone: 929-221-8204

**Phone:** HRA Helpline 1-888-692-6116  
**Website:** [https://www1.nyc.gov/site/hra/locations/medicaid-locations.page#brooklyn](https://www1.nyc.gov/site/hra/locations/medicaid-locations.page#brooklyn)

**Services:**
- Medicaid assistance
- NYS Health Plan Marketplace assistance (where indicated with *)
NYC Sexual Health Clinic

**Address:** 295 Flatbush Ave Extension, 2nd Fl, Brooklyn, New York 11201  
**Phone:** 347-396-7959, 311  
**Website:** https://www1.nyc.gov/site/doh/services/sexual-health-clinics.page

**East New York Health Hub:**  
2581 Atlantic Ave., 1st Floor, Brooklyn, NY 11207  
**Phone:** (866) 246-8259  
**Website:** https://www.chnnyc.org/

**Services:**  
- Medical evaluation for signs and symptoms of STIs  
- STI testing  
- HIV post-exposure prophylaxis (PEP)  
- HIV treatment  
- Medical evaluation for HIV  
- HIV testing  
- HIV PrEP initiation and counseling  
- Contraception services

BronxCare Health System

**Phone:** (718) 590 1800  
**Physician Referral:** (718) 99 BRONX

**Address:** 1650 Grand Concourse, Bronx, NY 10457  
**Address:** 1276 Fulton Ave., Bronx, NY 10456

**Populations served:**  
- Sex and Labor Trafficking Victims

**Services:**  
- In-patient medical care  
- Out-patient medical care  
- Emergency medical care
The EMPOWER Center
(Partnership between NYC Health + Hospitals - Gouverneur and Jacobi Hospitals and Sanctuary for Families)

Address: 227 Madison Street, Manhattan, NY 10002
Phone: (212) 238-4906
Email: empower@sffny.org
Website: https://theempowercenter.org/

Services:
• Case management
• Legal screenings & consultations
• Mental Health services
• Obstetrics & Gynecology
• Primary Care
• Peer Care Navigation
• Thriving & Group Services
• Workforce & Economic Empowerment

Populations served:
• Survivors of commercial sexual exploitation, sex trafficking and people in the sex trade

Languages:
• Spanish
• English
• Lingala (Bantu language)
• French
• Bangla
• Twi (also known as Akan kasa)
• Other languages available via Language Access Services
Bellevue Hospital Program for Survivors of Torture

Address: 462 First Avenue, CD732, New York, NY 10016
Phone: 212-562-8713
Email: info@survivorsoftorture.org
Website: www.survivorsoftorture.org

Services:
• Medical services
• Mental health
• Social services
• Legal services

Populations served:
Immigrants

Crime Victims Treatment Center

Address: 40 Exchange Place, Suite 510
New York, NY 10005
Phone: (212) 523-4728
Email: cvtc@cvtcnyc.org
Website: https://www.cvtcnyc.org/

Have Sexual Assault Forensic Examiners (SAFE) and advocates in the following hospitals:

Manhattan
Mount Sinai West, 58th Street and 10th Avenue
Mount Sinai St Luke’s, 113th Street and Amsterdam Avenue
Lenox Health Greenwich Village, 13th Street and 7th Avenue

Brooklyn
Brookdale Hospital, 1 Brookdale Plaza

Services:
• Crisis intervention
• Individual therapy
• Group therapy
• Legal advocacy
• Psychiatric evaluation
• Complementary therapy
• Sexual Assault Forensic Examiners (SAFE) and advocates

Populations served:
• Trafficking
• Sexual assault
• Domestic violence
• Community violence
• Homicide
Domestic Violence and Other Violence Emergencies (DOVE) Program

**Address:** New York-Presbyterian Brooklyn Methodist Hospital
Department of Care Coordination,
506 Sixth Street, Brooklyn, NY 11215

**Phone:** (718) 780-3608

**Populations served:** Survivors of domestic violence and sexual assault

**Services:**
- Crisis intervention
- Emergency room advocates
- Counseling
- Referrals

Mount Sinai Beth Israel Victim Services Program

**Address:** 4 Fierman Hall, New York, NY 10003

**Phone:** 212-420-5632

**Website:** [www.mountsinai.org/locations/beth-israel/support/social-work/victim-services](http://www.mountsinai.org/locations/beth-israel/support/social-work/victim-services)

**Services:**
- Individual short-term psychotherapy
- Crisis intervention
- Information, referrals, and advocacy
- Emergency room Sexual Assault Forensic Examinations (SAFE)
- Emergency room advocates
Mount Sinai Sexual Assault and Violence Intervention Program (SAVI)

Address: One Gustave L. Levy Place, Box 1670, New York, NY 10029
Phone: 212-423-2140
Website: www.mountsinai.org/patient-care/service-areas/community-medicine/sexual-assault-and-violence-intervention-program-savi

Populations served:
- Survivors of rape, sexual assault, child abuse, domestic violence, intimate partner violence
- Orthodox Jewish survivors (Takanot program)

Services:
- Psychotherapy, referrals and advocacy
- Legal advocacy
- Emergency room advocacy
- Sexual Assault Forensic Examiner (SAFE) program
- Education and training

NYC Health and Hospitals Sexual Assault Response Teams (SART)

Website: https://www.nychealthandhospitals.org/services/sexual-assault-response-teams/

Populations served:
- Victims/survivors of sexual assault

Services:
- Sexual Assault Response Teams (SART) in every emergency room
- Sexual Assault Forensic Examiner (SAFE) examiners
- Rape crisis counselors
PurpLE Family Health

Email: Care@PurpLEFamily.Health

Populations served:
Survivors of Gender Based Violence (GBV) and their children

Services:
- Trauma-informed healthcare for GBV survivors and their children at no cost to patient
- Weekly Wednesday clinic
- Primary Medical Care for all ages
- Psychotherapy
- Care navigation

Sanctuary for Families

Address: PO Box 1406, Wall Street Station,
New York, NY 10268 (mailing address only)
Phone Hotline: (212) 349-6009
Email: info@sffny.org
Website: www.sanctuaryforfamilies.org

Populations served:
Victims of human trafficking, domestic violence, and other forms of gender-based violence

Languages:
Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

Services:
- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
Healthcare
Youth healthcare

Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center  
Phone: (212) 206-0574  
Website: www.aliforneycenter.org

Populations served:  
- LGBTQ homeless & runaway youth (ages 16-24)

Services:  
- Housing, including transgender program  
- Case management  
- Primary medical care  
- HIV testing  
- Mental health assessment and treatment  
- Counseling  
- Food and showers  
- Employment assistance program

The Door

Address: 121 Avenue of the Americas, New York, NY 10013  
Mailing Address: 555 Broome St, New York, NY 10013  
Phone: (212) 941-9090  
Website: www.door.org

Populations served:  
- Youth (Ages 12-24)  
- Human trafficking  
- LGBTQ  
- Homeless and foster care youth

Services:  
- Supportive housing  
- Food, clothing, and shelter referrals  
- Recreation  
- Programs for LGBTQ  
- Legal and immigration services  
- Health services  
- Jobs and internships  
- High School Equivalency  
- Food and nutrition services  
- Foster care support  
- College advisement and tutoring  
- Counseling  
- Bronx Youth Center  
- Professional Training Institute
Callen Lorde

Chelsea
Address: 356 West 18th St. New York, NY 10011
Phone: 212-271-7200
(212) 271-7206 - behavioral health

Brooklyn
Address: 40 Flatbush Ave Ext, Brooklyn, NY 11201
Phone: (718) 215-1818

Services:
- Primary care
- Women’s health
- Transgender health
- HIV/AIDS care
- Behavioral health
- Case management
- Dental

Behavioral health services for clients receiving medical care at Callen Lorde only

Populations served:
- Female identifying
- LGBTQ
- Transgender
- Youth 18-24, including homeless

Community Healthcare Network

Transgender Family Program
Address: 94-98 Manhattan Ave, Brooklyn, NY 11206
Phone: (347) 578-1743

Sexual and Behavioral Health (SBH) Program
Address: CHN Lower East Side,
150 Essex Street,
New York, NY 10002
Phone: (212) 477-1120

Address: CHN Jamaica,
90-04 161st Street, 5th Floor,
Jamaica, NY 11432
Phone: (718) 523-2123

Services:
- Primary (basic) health care
- Free HIV testing
- PrEP (Pre-Exposure Prophylaxis)
- PEP (Post-Exposure Prophylaxis)
- Support groups
- Individual and group counseling
- ADAP enrollment
- PrEP-AP enrollment
- HIV/AIDS and Antiretroviral therapy
- Hormone therapy
- Speech therapy
- Name/gender change referrals
- Gender-affirming surgery referrals
- Family building health education

Populations served:
LGBTQ
The Lesbian, Gay, Bisexual, and Transgender Community Center

**Address**: 08 West 13th Street, New York, NY 10011  
**Phone**: (212) 620-7310  
**Email**: info@gaycenter.org  
**Website**: [http://www.gaycenter.org/](http://www.gaycenter.org/)

**Populations served:**
- LGBTQ (youth and families)  
- Youth

**Services:**
- Crisis intervention  
- Counseling  
- Peer support  
- Community building  
- Health services and programs  
- Support groups  
- Art and cultural programs  
- Advocacy  
- Substance use treatment for youth and adults
NY Department of Health: Growing up Healthy

Phone: Hotline 1-800-522-5006  
Website: https://www.health.ny.gov/community/pregnancy/health_care/prenatal/guh.htm

**Services:**  
- Health care  
- Nutrition  
- Pregnancy  
- Family planning  
- Children’s special needs

Nurse Family Partnership

**Address:** Morris Koppelman Early Childhood Center  
774 Saratoga Avenue, 2nd Fl, Brooklyn, NY 11212  
1360 Fulton St, 3rd Fl, Brooklyn, NY 11212

Phone: 718-257-7208  
Websites: https://sco.org/programs/nurse-family-partnership  
www.nursefamilypartnership.org/locations/new-york

**Services:**  
- Pre- and post-natal care for mothers and babies

Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)

**Phone:** 800-522-5006  
**Website:** https://access.nyc.gov/programs/women-infants-and-children-wic/

**Services:**  
- Free healthy food and services to low-income women and children  
- Nutrition counseling  
- Breastfeeding support  
- Health education  
- Referrals
Realization Center

Brooklyn Location
Address: 175 Remsen Street, Brooklyn, New York 11201
Phone: (718) 342-6700

Manhattan Location
Address: 19 Union Square West 7th Fl, (Pvt. Entrance 25 East 15th Street), New York, NY 10003-3304
Phone: (212) 627-9600
Website: www.realizationcenternyc.com

Services:
- Adult and adolescent chemical dependency programs
- Ambulatory detox
- Dual diagnosis
- Cocaine/crack treatment
- Heroin treatment
- Food addiction/eating disorders
- Sexual addiction recovery
- Chronic relapse program
- Codependency programs
- “Dignity” (a program dedicated to recovery and sobriety for gay/lesbian/bisexual and transgender individuals)

Odyssey House

Outpatient Services
Address: 953 Southern Boulevard, Bronx, NY 10459
Phone: (718) 860-2994

Young Adult Treatment Services
Address: Odyssey House Leadership Center
309-311 6th St., New York, NY 10003
Phone: (212) 780-1515
Website: www.odysseyhouseinc.org

Populations served:
- Women with children
- Adolescents
- Young adults
- Adults
- Seniors

Services:
- Drug and alcohol rehabilitation programs
- Outpatient treatment
- Residential treatment
- Medication assisted treatment
- Recovery center
Law Enforcement, Government and Legal Services
**Law Enforcement Hotlines**

- **Kings County (Brooklyn) District Attorney’s Office Human Trafficking Hotline**
  24/7 Hotline: 718-250-2770

- **NYPD Human Trafficking Hotline**
  646-610-7272

- **Homeland Security Investigations Hotline**
  24/7 Hotline: 1-866-347-2434

- **Federal Bureau of Investigation NY Field Office**
  212-384-1000
  Ask for Human Trafficking and Child Exploitation Task Force

- **National Human Trafficking Hotline**
  1-888-373-7888

- **Manhattan District Attorney’s Office Human Trafficking Hotline**
  212-335-3400

- **Queens District Attorney’s Office Human Trafficking Bureau**
  718-286-6548
  Email: HumanTrafficking@queensda.org

- **Bronx District Attorney’s Office Human Trafficking Unit**
  718-838-7185

- **Richmond County (Staten Island) District Attorney’s Office Special Victims Bureau**
  718-697-8313

- **New York State Attorney General**
  1-800-771-7755

- **United States Attorney’s Office for the Eastern District of New York**
  718-254-7000

- **United States Attorney’s Office for the Southern District of New York**
  212-637-2200
Mayor’s Office to End Gender-Based Violence (ENDGBV)

Website: https://www1.nyc.gov/site/ocdv/about/about-endgbv.page

Services:
- Operates Family Justice Centers across the 5 boroughs
- Develops policies and programs
- Provides training and prevention education
- Conducts research and evaluations
- Performs community outreach

National Center for Missing and Exploited Children

Address: 333 John Carlyle St. Alexandria, VA 22314
Phone: 1(800) 843-5678
(1800-THE-LOST)
Website: http://www.missingkids.org
http://www.missingkids.org/cybertipline

Child Sex Trafficking resources:
https://www.missingkids.org/theissues/trafficking

Services:
- Specialized child sex trafficking resources
- Receives reports for missing children (1-800-THE-LOST) and child exploitation (report.cybertip.org)
- Provides assistance to victims, families, law enforcement, social service agencies, mental health agencies and others when they need help with a missing, exploited, or recovered child.
- Free online training platform: https://connect.missingkids.org/
New York State Department of Labor, Division of Immigrant Policies and Affairs

**Labor Violation Hotline:** (877) 466-9757 (9-5, M-F)
**Email:** trafficking@labor.ny.gov
**Website:** [https://dol.ny.gov/immigrant-policies-and-affairs-0](https://dol.ny.gov/immigrant-policies-and-affairs-0)

**Services:**
To report labor violations (such as failure to pay minimum wage, overtime, or for all hours worked), or labor trafficking (threats based on immigration status, debts, false promises, etc. to compel an individual to work)

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New York State Office of Victim Services

**Hotline:** (800) 247-8035
**TTY:** (888) 289-9747
**Website:** [https://ovs.ny.gov/](https://ovs.ny.gov/)

**Services:**
- Compensation to victims of crime
- Funding direct services to crime victims via a network of community-based programs
- Advocacy for the rights and benefits of all innocent victims of crime.
- Free online training platform: [https://connect.missingkids.org/](https://connect.missingkids.org/)

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New York State Office of Temporary and Disability Assistance (OTDA) - Refugee Services – Assistance for Victims of Human Trafficking

**Address:** 40 North Pearl St 10C, Albany, NY 12243
**Phone:** (518) 402-3096
**Email:** bria.contact@otda.ny.gov
**Website:** [https://otda.ny.gov/programs/bria/trafficking.asp](https://otda.ny.gov/programs/bria/trafficking.asp)

**Referrals:** [https://www.surveygizmo.com/s3/5633227/NYS-Human-Trafficking-Referral-Form](https://www.surveygizmo.com/s3/5633227/NYS-Human-Trafficking-Referral-Form)

**Services:**
- Referrals
- Response to human trafficking program - case management and referrals for survivors
- Assistance for law enforcement
- Interagency task force
**Law Enforcement, Government and Legal Services**

**Hotlines, Law Enforcement and Government Resources**

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**Polaris National Human Trafficking Hotline**

**Phone:** (888) 373-7888 or
**Text:** “BeFree” at 233733 (24 hours)

**Services:**
- Reporting mechanism for child exploitation, child sex trafficking resources

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**US Department of Labor | Wage and Hour Division Services**

**Address:** 6 Federal Plaza, Room 3700, New York, NY 10278
**Phone:** 212-264-8185
- 1-866-487-9243 / 1-866-4-USWAGE
**Website:** [www.dol.gov/whd/](http://www.dol.gov/whd/)

**Services:**
- Enforcement of wage and labor laws.
- Support to victims of human trafficking and other crimes.
- U and T visas certifications where certain conditions are met and there is a credible allegation of a violation of a law that WHD enforces related to the work environment or employment relationship.

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**Victim Notification Everyday Hotline (VINE)**

**Phone:** (888) VINE-4-NY
**Website:** [www.vinelink.com](http://www.vinelink.com)

**Services:**
- This hotline can provide information about inmates in custody and notification upon change in custody status
Brooklyn Defender Services

Address: 156 Pierrepont Street, Brooklyn, NY 11201
Phone: (718) 254-0700
Email: info@bds.org
Website: https://bds.org/

Services:
- Criminal, family, immigration, civil legal services

Brooklyn Justice Initiatives

Address: 120 Schermerhorn Street, Room 308E, Brooklyn, NY, 11201
Phone: (347) 404-9960
Website: http://www.courtinnovation.org

Populations served: Trafficking survivors

Services:
- Reducing or eliminating criminal convictions and the use of incarceration, when possible
- Needs assessment, individual counseling referrals to community-based services, including culturally competent services for trans-women and foreign-born individuals (civil legal services, shelter, educational and vocational programs, outpatient counseling services, drug treatment and mental health services)
City Bar Justice Center

Address: 42 West 44th Street, New York, NY 10036  
Phone: (212) 382-4711  
Website: www.citybarjusticecenter.org

Services:
- Trafficking victim legal services
- Immigration
- Civil legal services
- Public assistance
- Training
- Referrals
- Advocacy

Day One

Address: P.O. Box 3220 Church Street Station, New York, NY 10008  
Phone: Helpline: (800) 214-4150,  
Text: (646) 535-DAY1 (3291)  
Email: info@dayoneny.org  
Website: https://www.dayoneny.org/

Populations served:
- Youth
- Teen dating violence
- Human trafficking
- LGBTQ
- Sexual assault

Services:
- Community education/training
- Court/police accompaniment
- Legal services
- Counseling
- Referrals
- Trafficking victim services
**Family Justice Center**

**Telephone:** Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

**For in-person services**, you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

**For remote services**, you can **call 311 or the phone numbers listed below** to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

**Website:** [https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page](https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page)

**Populations served:**
All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

**Languages:**
FJC staff and partners speak multiple languages and have access to telephonic interpretation.

**Services:**
- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request
**Her Justice**

**Address:** Her Justice, 100 Broadway 10th Fl, New York, NY 10005  
**Phone:** 212.695.3800  
**Email:** info@herjustice.org  
**Website:** www.herjustice.org

**Services:**  
- Immigration  
- Legal services  
- Training  
- Advocacy

**Populations served:**  
- Female-identifying  
- Domestic born  
- Immigrants  
- Low income

**Languages:**  
Spanish, Mandarin, Korean, French (in-house). All other languages available via interpreter services.

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**Jewish Child Care Association, Gateways**

**Address:** 858 East 29th Street Brooklyn NY 11210  
**Phone:** 914-741-4524  
**Email:** jcca@jccany.org  
**Website:** https://www.jccany.org/our-programs/gateways/

**Services:**  
- Residential treatment  
- Community education/training  
- Court/police accompaniment  
- Crisis counseling and longer term counseling  
- Domestic violence (general)  
- Sexual assault  
- Emergency assistance/transportation  
- Health services  
- HIV/AIDS  
- Job training  
- Legal services  
- Public assistance  
- Referrals  
- Shelter/housing assistance  
- Emergency housing (children)  
- Trafficking victim services  
- Recreational therapy  
- Family/group counseling

**Populations served:**  
- Female victims  
- Minors (12-16)  
- Sex trafficking
Legal Aid Society

Main office / Criminal Defense Practice / Juvenile Rights Practice
Phone: 212-577-3300

Brooklyn neighborhood office / Civil Practice:
Phone: 718-722-3100

Services:
• Civil, criminal, immigration, family and other legal services

My Sisters’ Place

Address: 3 Barker Avenue, White Plains, NY 10601
Phone: (914) 683-1333
24/7 Crisis Hotline: 1-800-298-7233 (SAFE)
Email: info@mspny.org
Website: www.mspny.org

Populations served:
• Domestic violence
• Sex trafficking
• Labor trafficking
• Female victims
• Male victims
• Transgender victims
• Immigrants
• Domestic born

Languages:
English, Spanish, Italian, French, Portuguese, Tagalog, Hindi/Urdu, ASL

Services:
• Case management
• Court/police accompaniment
• Crisis counseling
• Emergency assistance/transportation
• Shelter/housing assistance
• Emergency shelter/housing assistance (male and male-identified clients, female and female-identified clients, families)
• Legal Services
• Trafficking victim services
• Public assistance
• Community education/training
• Advocacy
• Referrals
• Trauma-informed support groups and activities
Sanctuary for Families

Address: PO Box 1406, Wall Street Station, New York, NY 10268 (mailing address only)
Phone Hotline: (212) 349-6009
Email: info@sffny.org
Website: www.sanctuaryforfamilies.org

Services:
- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.

Populations served:
Victims of human trafficking, domestic violence, and other forms of gender-based violence

Languages:
Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more
Safe Horizon Streetwork Project, Lower East Side

Address: 33 Essex Street, New York, NY 10002  
Phone: Hotline: (800) 708-6600  
(646) 602-6404 | Overnight: (917) 507-1562  
Website: www.safehorizon.org

Services:
- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Populations served:
- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:
English, Spanish

Safe Horizon Streetwork Project, Uptown

Address: 209 West 125th Street, New York, NY 10027  
Phone: Hotline: (800) 708-6600  
(212) 695-2220 | Overnight: (917) 507-1562  
Website: www.safehorizon.org

Services:
- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Populations served:
- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:
English, Spanish
Sanctuary for Families Anti-Trafficking Initiative

Address: 30 Wall Street, 8th Floor
New York, NY 10005 (mailing address only)
Phone: Anti-Trafficking Initiative Hotline: (347) 704-4500
Email: info@sffny.org
Website: www.sanctuaryforfamilies.org

Populations served:
- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:
English, Spanish

Services:
- Crisis intervention counseling & referrals
- Emergency housing
- Medical care
- Individual and group counseling
- Independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Sex Workers Project, Urban Justice Center

Address: 40 Rector St, 9th Floor, New York, NY 10006
Phone: (646) 602-5617
Email: swp@urbanjustice.org
Website: www.urbanjustice.org

Populations served:
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Sex trafficking
- Labor trafficking

Services:
- Community education/training
- Court/police accompaniment
- Domestic violence (general)
- Immigration
- Legal services
- Long term counseling
- Referrals
- Trafficking victim services
Sylvia Rivera Law Project

Address: 147 West 24th Street, 5th Floor, New York, NY 10011  
Phone: (212) 337-8550  
Legal Helpline: (212) 337-8550 ext. 308  
Email: info@srlp.org  
Website: www.srlp.org

Services:
- Legal services
- Name changes
- ID assistance
- Shelter referrals
- Healthcare advocacy
- Re-entry assistance

Populations served:
- LGBTQ
- Immigrants

Languages: English, Spanish

The Door

Address: 121 Avenue of the Americas, New York, NY 10013  
Mailing Address: 555 Broome St, New York, NY 10013  
Phone: (212) 941-9090  
Website: www.door.org

Services:
- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

Populations served:
- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth
Law Enforcement, Government and Legal Services

Legal services

24/7 Helpline Voice: 1-888-888-7702
Helpline Chat: iamwomankind.org
Helpline Text: 929.207.5907 (English) / 929.207.5901 (Chinese)
Email: info@iamwk.org
Website: www.iamwomankind.org

Services:
• 24-hour multi-lingual helpline
• Comprehensive case management
• Court/police accompaniment and advocacy
• Counseling
• Immigration and family law legal services
• Emergency assistance
• Public benefits assistance
• Referrals
• Residential programs (emergency shelter)
• Housing assistance
• Wellness activities and groups
• Financial and workforce support

Populations served:
• Gender-based violence
• Domestic violence
• Sexual violence
• Human trafficking
• Immigrants
• Foreign or domestic born
• Children and youth
• Gender-based violence later in life

Languages:
English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages
Shelter Providers
**Shelter Providers**

**Programs for trafficking survivors**

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**Garden of Hope Human Trafficking Intervention Program**

**Address:** P.O. Box 520048, Flushing, NY 11352  
**Phone:** (718) 321-8862 x23  
**Email:** info@gohny.org  
**Website:** [https://gohny.org/](https://gohny.org/)

**Services:**
- Crisis response
- Emergency shelter
- Mental health counseling
- Support group
- Comprehensive case management
- Accompaniment and advocacy
- Public education
- Victim identification, screening, and training
- Civil legal referrals
- Vocational training and job placement
- ESL
- Children and youth program

**Populations served:**
- Sex trafficking
- Labor trafficking
- Sexual assault
- Domestic violence
- Female victims
- Immigrants
- Immigrant crime victims

**Languages:**
English, Mandarin Chinese, Cantonese, Fuzhouhese, Taiwanese

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**LifeWay Network**

**Address:** PO Box 8654, Tarrytown, NY 10591  
**Phone number:** 718-779-8075  
**Email:** help@LifeWayNetwork.org  
**Website:** [www.lifewaynetwork.org](http://www.lifewaynetwork.org)

**Services:**
- Emergency short-term housing
- Long term transitional housing
- Educational workshops, support with employment search (resume-building, interview support, Dress for Success closet)
- Education Program raising awareness in the community
- Training for various professionals

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**Populations served:**
- Women 18+
- Foreign nationals
- Domestic U.S. citizens
My Sisters’ Place

Address: 3 Barker Avenue, White Plains, NY 10601  
Phone: (914) 683-1333  
24/7 Crisis Hotline: 1-800-298-7233 (SAFE)  
Email: info@mspny.org  
Website: www.mspny.org

**Services:**
- Case management
- Court/police accompaniment
- Crisis counseling
- Emergency assistance/transportation
- Shelter/housing assistance
- Emergency shelter/housing assistance (male and male-identified clients, female and female-identified clients, families)
- Legal Services
- Trafficking victim services
- Public assistance
- Community education/training
- Advocacy
- Referrals
- Trauma-informed support groups and activities

**Populations served:**
- Domestic violence
- Sex trafficking
- Labor trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born

**Languages:**
English, Spanish, Italian, French, Portuguese, Tagalog, Hindi/Urdu, ASL

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Restore NYC

Address: P.O. Box 1003, Bowling Green Station, New York, 10274  
Phone: (212) 840-8484  
After Hours: (917) 688-5392  
Email: help@restorenyc.org  
Website: www.restorenyc.org

**Services:**
- Referrals
- Crisis response
- Trafficking victim identification
- Emergency food and clothing
- Comprehensive case management
- Court advocacy
- Transitional home
- Job training services
- Economic empowerment
- ESL courses
- Mental health counseling
- Trafficking education and training

**Populations served:**
- Female-identifying
- Foreign national and U.S. Citizens
- 18 years or older
- Sex or labor trafficking

**Languages:**
English, Mandarin Chinese, Korean, Spanish
Safe Horizon Anti Trafficking Program

Address: 50 Court Street, Suite 811, Brooklyn, NY 11201
Phone: (718) 943-8652 | Hotline: 800- 621-4673 (HOPE)
Email: ATPIntake@safehorizon.org
Website: www.safehorizon.org

Populations served:
- All genders
- All ages
- Immigrant and Domestic victims
- Sex trafficking
- Labor trafficking
- Forced Marriage

Languages:
All via interpreter services and Thai, Cantonese, Mandarin, Spanish and Tagalog in person

Services:
- Case management
- Community education
- Court/police accompaniment
- Crisis counseling
- Immigration
- ESOL classes
- Emergency assistance/transportation
- Health services (medical, dental and mental health referrals)
- HIV/AIDS (Referral)
- Job training (Referral)
- Education enrollment
- Legal services (referral for civil and criminal)
- Long term counseling
- Public assistance (referral)
- Referrals to other SH programs (sexual assault, domestic violence, stalking, shelters)
- Shelter/housing assistance (referral)
- Emergency housing (adult and children)
Sanctuary for Families

Address: PO Box 1406, Wall Street Station
New York, NY 10268 (mailing address only)

Phone Hotline: (212) 349-6009
Email: info@sffny.org
Website: www.sanctuaryforfamilies.org

Services:
- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.

Populations served:
Victims of human trafficking, domestic violence, and other forms of gender-based violence

Languages:
Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

Womankind

24/7 Helpline Voice: 1-888-888-7702
Helpline Chat: iamwomankind.org
Helpline Text:
929.207.5907 (English)
929.207.5901 (Chinese)

Email: info@iamwk.org
Website: www.iamwomankind.org

Services:
- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Financial and workforce support

Populations served:
- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

Languages:
English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages
Shelter Providers
Youth programs

Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center
Phone: (212) 206-0574
Website: www.aliforneycenter.org

Populations served:
- LGBTQ homeless & runaway youth (ages 16-24)

Services:
- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

Children’s Village

Emergency shelters:
Maya’s Place, Bronx
Phone: 718-583-2380
The Sanctuary, Westchester County
Phone: 1-888-997-1583 or 1-877-540-7680
Website: https://childrensvillage.org/our-programs/residential-programs/runawayhomeless/

Transitional housing:
Victory House, Bronx
Life’s Bridges, Westchester

Populations served:
- Female minors (16-20) (Maya’s place, Victory House)
- Male and female minors (12-17) (The Sanctuary)
- Pregnant / parenting youth

Services:
- Emergency shelter for 30 days
- Food
- Clothing
- Individual and group counseling
- Medical carte
- Housing assistance
- Transitional housing up to 18 months
- Life skills training
- Substance abuse counseling and treatment
- Education / career support
Covenant House

Address: 460 W. 41st Street, NYC, NY 10036
Phone: (212) 613-0300
Email: chny@coovenanthouse.org
Website: https://ny.covenanthouse.org/

Populations served:
• Young adults (ages 16-20)
• Young mothers (ages 16-20) and their infant / toddler children
• Female identifying trafficking survivors (ages 18-24)

Services:
• Crisis counseling
• Emergency housing
• Legal services
• Job training
• Educational programming
• Specialized anti-trafficking programming
• Medical and mental health services
• Beds for young mothers and infant / toddler children
• Transitional living beds
• Offsite safe house (with LifeWay Network) that serves female identified trafficking survivors (ages 18-24)

Girls Educational & Mentoring Services (GEMS)

Phone number: (212) 926-8089
Website: www.gems-girls.org

Populations served:
• Female identifying
• Ages 12-24

Services:
• Holistic case management
• Youth and court advocacy
• Supportive daily programming
• Transitional housing
• Crisis and long-term counseling
• Educational support and youth leadership
• Community based training
Jewish Child Care Association, Gateways

Address: 858 East 29th Street Brooklyn NY 11210
Phone: 914-741-4524
Email: jcca@jccany.org
Website: https://www.jccany.org/our-programs/gateways/

Services:
- Residential treatment
- Community education/training
- Court/police accompaniment
- Crisis counseling and longer term counseling
- Domestic violence (general)
- Sexual assault
- Emergency assistance/transportation
- Health services
- HIV/AIDS
- Job training
- Legal services
- Public assistance
- Referrals
- Shelter/housing assistance
- Emergency housing (children)
- Trafficking victim services
- Recreational therapy
- Family/group counseling

Populations served:
- Female victims
- Minors (12-16)
- Sex trafficking

Safe Horizon Streetwork Project, Lower East Side

Address: 33 Essex Street, New York, NY 10002
Phone:
Hotline: (800) 708-6600
(646) 602-6404
Overnight: (917) 507-1562
Website: www.safehorizon.org

Services:
- Crisis intervention counseling & referrals
- Emergency housing
- Medical care
- Individual and group counseling
- Independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Populations served:
- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:
- English, Spanish
Safe Horizon Streetwork Project, Uptown

Address: 209 West 125th Street, New York, NY 10027
Phone: Hotline: (800) 708-6600
(212) 695-2220 | Overnight: (917) 507-1562
Website: www.safehorizon.org

Services:
- Crisis intervention counseling & referrals
- Emergency housing
- Medical care
- Individual and group counseling
- Independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Populations served:
- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:
English, Spanish

The Door

Address: 121 Avenue of the Americas, New York, NY 10013
Mailing Address: 555 Broome St, New York, NY 10013
Phone: (212) 941-9090
Website: www.door.org

Services:
- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

Populations served:
- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

Languages:
English, Spanish
Shelter Providers
NYC Shelter Resources

NYC Domestic Violence Shelters

Phone: 1-800-621-HOPE (4673)
24/7

Populations served:
• Survivors of domestic violence

Services:
• Referral to domestic violence shelters

YWCA

Address: 30 3rd Avenue Brooklyn, NY 11217-2129
Phone Number: 718-875-1190
Website: www.ywca.org | www.ywcabklyn.org

Special Qualifications:
• Single Occupancy Room for Low Income Single Women
  (Minimum Income of $23,880)
• Affordable Studio Apartments
  {Minimum income of $39,800 (50% AMI) or $47,760 (60% AMI)}
• Permanent housing Only (One to Two Year Lease)

Services:
• Gender Based Violence
• Women’s Health Programs
• Job Training and Empowerment
• Early Childhood Programs
• Financial literacy
• Permanent Housing
NYC Department of Homeless Services, Shelters

**Families with children:**
Prevention Assistance and Temporary Housing (PATH)
151 E. 151st Street, Bronx, NY 10451

**Single women:**
HELP Women’s Shelter
116 Williams Avenue
(between Liberty Avenue and Glenmore Avenue), Brooklyn, NY

Franklin Shelter
1122 Franklin Avenue (near 166th Street), Bronx, NY

**Single men:**
30th Street Intake Center
400-430 East 30th Street, New York, NY

Phone: 718-675-3353
Websites: [www1.nyc.gov/site/dhs/index.page](http://www1.nyc.gov/site/dhs/index.page)

**Communities served:**
- Adult families
- Families with children
- Single adults

**Services:**
- Temporary emergency shelter
- Domestic violence assistance
- Medical assistance
- School-related support
- Child protective and family support services
- Homelessness prevention assistance
- Housing counseling
- Employment referrals
- Benefits advocacy
- Relocation services
- Family mediation
- Crisis counseling
Selah Freedom

Address: Sarasota, FL  
Phone: 1-888-8-FREE-ME (888-837-3363)  
Email: Info@SelahFreedom.com  
Website: https://www.selahfreedom.com/

Services:
- Residential safe housing
- Legal aid, education planning, employment, counseling, life skills, and other services
- Community outreach and training

Populations served:
- Women ages 18-29
Youth Programs and Services
**Youth Programs and Services**

**Child Advocacy Centers**

**Bronx Child Advocacy Center (CAC)**
1775 Grand Concourse - 5th Floor, Bronx, NY 10453
(929) 265-3600

**Brooklyn Child Advocacy Center (CAC)**
320 Schermerhorn St. - 1st Floor, Brooklyn, NY
(718) 330-5405

**Manhattan Child Advocacy Center (CAC)**
1753 Park Ave - 2nd Floor, New York, NY 10035
(646) 695-6100

**Queens Child Advocacy Center (CAC)**
112-25 Queens Blvd - 3rd Floor, Forest Hills, NY 11375
(718) 575-1342

**Staten Island Child Advocacy Center (CAC)**
130 Stuyvesant Place - 5th Floor, Staten Island, NY 10301
(718) 556-4052
Youth Programs and Services

Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center
Phone: (212) 206-0574
Website: www.aliforneycenter.org

Populations served:
- LGBTQ homeless & runaway youth (ages 16-24)

Services:
- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

Children’s Village

Emergency shelters:
Maya’s Place, Bronx
Phone: 718-583-2380
The Sanctuary, Westchester County
Phone: 1-888-997-1583 or 1-877-540-7680
Website: https://childrensvillage.org/our-programs/residential-programs/runawayhomeless/

Transitional housing:
Victory House, Bronx
Life’s Bridges, Westchester

Populations served:
- Female minors (16-20) (Maya’s place, Victory House)
- Male and female minors (12-17) (The Sanctuary)
- Pregnant / parenting youth

Services:
- Emergency shelter for 30 days
- Food
- Clothing
- Individual and group counseling
- Medical carte
- Housing assistance
- Transitional housing up to 18 months
- Life skills training
- Substance abuse counseling and treatment
- Education / career support
Covenant House

Address: 460 W. 41st Street, NYC, NY 10036  
Phone: (212) 613-0300  
Email: chny@covenanthouse.org  
Website: https://ny.covenanthouse.org/

Populations served:
- Young adults (ages 16-20)
- Young mothers (ages 16-20) and their infant / toddler children
- Female identifying trafficking survivors (ages 18-24)

Services:
- Crisis counseling
- Emergency housing
- Legal services
- Job training
- Educational programming
- Specialized anti-trafficking programming
- Medical and mental health services
- Beds for young mothers and infant / toddler children
- Transitional living beds
- Offsite safe house (with LifeWay Network) that serves female identified trafficking survivors (ages 18-24)

Day One

Address: P.O. Box 3220 Church Street Station, New York, NY 10008  
Phone: Helpline: (800) 214-4150, Text: (646) 535-DAY1 (3291)  
Email: info@dayonenyny.org  
Website: https://www.dayonenyny.org/

Populations served:
- Youth
- Teen dating violence
- Human trafficking
- LGBTQ
- Sexual assault

Services:
- Community education/training
- Court/police accompaniment
- Legal services
- Counseling
- Referrals
- Trafficking victim services
Youth Programs and Services

Girls Educational & Mentoring Services (GEMS)

Phone number: (212) 926-8089
Websites: www.gems-girls.org

Populations served:
- Female identifying
- Ages 12-24

Services:
- Holistic case management
- Youth and court advocacy
- Supportive daily programming
- Transitional housing
- Crisis and long-term counseling
- Educational support and youth leadership
- Community based training

Jewish Child Care Association, Gateways

Address: 858 East 29th Street Brooklyn NY 11210
Phone: 914-741-4524
Email: jcca@jccany.org
Website: https://www.jccany.org/our-programs/gateways/

Populations served:
- Female victims
- Minors (12-16)
- Sex trafficking

Services:
- Residential treatment
- Community education/training
- Court/police accompaniment
- Crisis counseling and longer term counseling
- Domestic violence (general)
- Sexual assault
- Emergency assistance/transportation
- Health services
- HIV/AIDS
- Job training
- Legal services
- Public assistance
- Referrals
- Shelter/housing assistance
- Emergency housing (children)
- Trafficking victim services
- Recreational therapy
- Family/group counseling
### Youth Programs and Services

#### Mount Sinai Adolescent Health Center

**Address:** 312-320 East 94th Street, New York, NY 10128  
**Phone:** 212-423-3000  

**Populations served:**
- Sex trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born
- Families
- Youth (ages 12-17)

**Services:**
- Home and office-based program
- Trauma informed therapy
- Case management

#### New York Foundling Phoenix Project

**Phone:** 212 633 9300  
**Email:** phoenix.project@nyfoundling.org  
**Website:** [https://www.nyfoundling.org/what-we-do/our-programs/child-welfare/phoenix-project/](https://www.nyfoundling.org/what-we-do/our-programs/child-welfare/phoenix-project/)

**Populations served:**
- Youth 12-21
- Sex trafficking survivors
- Youth at risk of trafficking

**Languages:**  
English, Spanish

**Services:**
- Long-term mentorship
- Intensive case management
- Trauma-focused mental health treatment
- HIP teens sex education & risk-reduction group intervention
- Referrals
Youth Programs and Services

Safe Horizon Streetwork Project, Lower East Side

Address: 33 Essex Street, New York, NY 10002
Phone: Hotline: (800) 708-6600
(646) 602-6404 | Overnight: (917) 507-1562
Website: www.safehorizon.org

Populations served:
- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:
English, Spanish

Services:
- Crisis intervention counseling & referrals
- Emergency housing
- Medical care
- Individual and group counseling
- Independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Safe Horizon Streetwork Project, Uptown

Address: 209 West 125th Street, New York, NY 10027
Phone: Hotline: (800) 708-6600
(212) 695-2220 | Overnight: (917) 507-1562
Website: www.safehorizon.org

Populations served:
- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:
English, Spanish

Services:
- Crisis intervention counseling & referrals
- Emergency housing
- Medical care
- Individual and group counseling
- Independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support
Sanctuary for Families

**Address:** PO Box 1406, Wall Street Station  
New York, NY 10268 (mailing address only)
**Phone Hotline:** (212) 349-6009  
**Email:** info@sffny.org  
**Website:** www.sanctuaryforfamilies.org

**Services:**
- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.

**Populations served:**  
Victims of human trafficking, domestic violence, and other forms of gender-based violence

**Languages:**  
Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

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The Door

**Address:** 121 Avenue of the Americas, New York, NY 10013  
**Mailing Address:** 555 Broome St, New York, NY 10013  
**Phone:** (212) 941-9090  
**Website:** www.door.org

**Services:**
- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

**Populations served:**  
- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth
The Trevor Project

**Phone:** 1-888-488-7386  
**Text:** ‘START’ to 678-678  
**Website:** [https://www.thetrevorproject.org/](https://www.thetrevorproject.org/)

**Services:**  
- Crisis counseling  
- Online resources  
- Advocacy

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National Center for Missing and Exploited Children

**Address:** 333 John Carlyle St. Alexandria, VA 22314  
**Phone:** 1(800) 843-5678  
(1800-THE-LOST)  
**Website:** [http://www.missingkids.org](http://www.missingkids.org)  
[http://www.missingkids.org/cybertipline](http://www.missingkids.org/cybertipline)

**Child Sex Trafficking resources:**  
[https://www.missingkids.org/theissues/trafficking](https://www.missingkids.org/theissues/trafficking)

**Services:**  
- Specialized child sex trafficking resources  
- Receives reports for missing children (1-800-THE-LOST) and child exploitation (report.cybertip.org)  
- Provides assistance to victims, families, law enforcement, social service agencies, mental health agencies and others when they need help with a missing, exploited, or recovered child.  
- Free online training platform: [https://connect.missingkids.org/](https://connect.missingkids.org/)
Youth Programs and Services

NYC Administration for Children’s Services Office of Child Trafficking Prevention and Policy (OCTPP)
(Division of Family Permanency / Office of Older Youth Services)

Address: 150 William Street, New York, NY 10038
(Division of Family Permanency/Office of Older Youth Services)
Phone: 
Email: 
Case notifications: Child.trafficking@acs.nyc.gov
Child Trafficking Database (CTDB), CTDB@acs.nyc.gov
Training Traffickingtraining@acs.nyc.gov
Tattoo removal Child.tattoo.removal@acs.nyc.gov
Website: https://www1.nyc.gov/site/acs/youth/traffickedyouth.page

Populations served:
- Any trafficked child or child highly suspected to be trafficked (birth to 18) involved with the NYC Child Welfare system (investigation, foster care, preventive services, juvenile justice services)
- Any youth over 18 who is in foster care
- Child must have an active case with ACS or an ACS contracted child welfare service agency.

Services:
- Coordinates ACS policy and practice concerning children involved in human trafficking and commercial sexual exploitation, including prevention, identification, and service provision
- Manages NYC Safe Harbour Program
- Trainings (for community agencies and public)
- Technical support, guidance and resource referrals
- Manages ACS’ Child Trafficking Database (the electronic application for the mandated OCFS sex trafficking screenings)
- Referrals to medical professionals for free tattoo removal for trafficked or gang involved youth through “Movin’ On”: The NYC Child Tattoo Eradication Project
- Administrates grants received by ACS for work with trafficked and at-risk children